

## Terms of delivery (from the manufacture)

1. Where more than one 2-wheeled bins are supplied, they may be stacked for delivery and the wheels and axles may be supplied separately to be fitted by the Customer in order to maximise efficiency of delivery charged. The wheels are a simple permanent press fit on the axles and do not require tools. Special packing requirements may involve an additional charge.
2. When two or more 4-wheeled bins are supplied they may be stacked up to 4 high. They can be separated by laying the bins on their fronts and pulling each bin from inside the one below. The process will require at least 2 people, MWC will not be liable for any damage or injury caused during this process. Special packing requirements may involve an additional charge.
3. Unless clearly identified at point of sale as over-stock or seconds all our wheelie bins are brand new and unused but it is possible that they might have minor scuffs or marks on them (which has no effect on function) resulting from manufacture and/or delivery process. Martins Waste Solutions Ltd will not accept liability for aesthetic damage (such as minor scuffing or marking) incurred during the delivery process. Wheelie bins are wrapped for shipment in a way that Martins Waste Solutions Ltd deems fit for purpose.
4. All wheelie bins which we supply are compliant with BS EN 840 but you are responsible for checking that the bin you select is suitable for your particular circumstances as some waste collection organisations may have other requirements.
5. If all or part of an order are the subject of a return or are not accepted for delivery, except due to a fault or shipping damage, there will be a restocking charge per item in addition to the actual cost of return shipping, which can vary. If we have modified goods to a Customer's requirements we reserve the right to not accept a return. In line with Distance Selling Regulations for consumers, we do refund the initial delivery charge.
6. It is the responsibility of the Customer to dispose, in a way that does not breach any laws regarding waste disposal, of any packaging we use to protect the goods sent by Martins Waste Solutions Ltd .
7. If any special delivery requirements which are not agreed prior to agreement of a Contract, or redelivery is required, Martins Waste Solutions Ltd reserves the right to charge to the Customer any direct costs charged by the transport company. Standard point of delivery is to the kerbside or loading bay. We do not supply proof of delivery paperwork by default but where requested by a Customer for good reason or in case of dispute over delivery we are able to obtain such paperwork.

8. Where any optional extra is added to a product, such as din points or forklift channel at the request of a Customer, it is the responsibility of the Customer to ensure the goods we supply have the parts located correctly for their equipment.
9. Delivery of bins will take be no more than 5 working days after order is placed